

CHRIS STEIN
Suburban Yard Specialists
PO Box 310
Winchester, MA 01890-0310

2022 -2023 SNOW REMOVAL SPECIFICATIONS

Dear Customer:

The following is a description of what is included in our plowing service. Time schedules, rates, plow charges, and standard procedures are explained in detail. Whenever you have a question, please refer to these specifications first.

1. All driveways will be plowed when there are two (2) inches or more of snow unless otherwise advised by customer prior to storm(s). ***If you are on the schedule, we expect to plow. If your property is cleared when we arrive, the base price fee will be charged unless we are notified well ahead of time that you have cleared your driveway.***
2. We plow driveways as best as possible. We do **NOT** shovel, snow blow, move snow due to heavy snow pack, or sand any paved areas unless these services are selected.
3. **If there are 2 inches or more of snow, your driveway will be opened up so that it is accessible. Later that day we will return to complete the plowing service. If it continues to snow throughout the day, more than one plow many be necessary. Please note that this service is based on accumulation from each storm, NOT the number of returns to your driveway. Secondary fronts that follow shortly after a prior storm will be billed as a second storm - as has been the procedure in the past.**
4. **Suburban Yard Specialists will NOT be responsible for damage to paved areas or cobbles.** They are not exposed areas and possible damage from the plow is unavoidable. We strongly urge all customers to pick up and install plow markers 6-12" in from the driveway edge to avoid damage to turf and bed areas. Without plow markers we will NOT be responsible for damage to turf areas.
5. **The following is an EXAMPLE of how the billing rate schedule for the 2022 - 2023 winter season works.** The \$50 figure you see below is **only an example designed to illustrate when the rates change – and may not be the amount you were quoted.**

EXAMPLE: A \$50 plow would include these rates (based on accumulation):

2 - 6" \$50.00 (base price)
6 - 12" \$75.00 (1-1/2 times the base price)
12 - 18" \$100.00 (2 times the base price)
18 - 24" \$150 (2.5 times the base price)
24" + \$5/inch

If you have any questions concerning this specification sheet, please feel free to call or e-mail us. Customers who accept the service for the 2022 – 2023 season will be able to reach us directly in the truck via call forwarding during storms. This communication system is designed to improve the service and allow for a quicker response time. Thank you and we look forward to hearing from you.

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